

SERVICING MANAGEMENT

Module Details	User Interface	Report
<u>SERVICING</u>		
	Outlet Master	Outlet Details
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	Service Invoice	
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SERVICING MANAGEMENT

Servicing is the after-sales activity, once you sold a finished good like Car, Fuel dispensing machine, or any consumer good, your company should have an after-sales service, which is known as Servicing. In our software, we have a module called servicing which will help to give a seamless experience to your customer service executive and customer satisfaction for after-sales service.

Outlet Master



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Home User Interface Report

Outlet Master Details

Customer Code : IOCL-Kolkata-Retail *	Type : Retail *	Outlet Name : Jeet Service Station *
Outlet Code : Jeet Service Station *	Phone No : 24982919	Rate : <input type="text"/>
Distance : <input type="text"/> KM	Address : 545, Ho Chi Min Sarani Kolkata 700152	Remarks : <input type="text"/>
GSTIN :		

CONTACT PERSON DETAILS :

Name : <input type="text"/>	Designation : <input type="text"/>	Phone No : <input type="text"/>
Mobile : <input type="text"/>	Email-ID : <input type="text"/>	

Add Outlet Machine Cancel

Product : <input type="text"/>	Model : <input type="text"/>
SI No : <input type="text"/>	Make : <input type="text"/>

Add Cancel

Sl No.	Product	Model	SI No	Make	Action
1	HSD	730	.	Midco	Update Delete
2	ULP	GS 74624 Preset	LX 7755	L&T	Update Delete
3	Xtra Mile	Z LINE PRESET	FX2684	L&T	Update Delete
4	HSD	12	FX 2684	L&T Z LINE PRESET	Update Delete
5	HSD	GS 74624	FY 2684	L&T Z Line	Update Delete

Update Reset

Job Report



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Home
User Interface
Report

Job Report Details

Type : Routine Maintenance On Call

JobReport No : 16794A *

CC Center : Patna *

Employee Code : --Select Employee --

Call No. : 1511 *

Entry Date : 15 Dec 2017

Customer Code : IOCL-Begusarai * 0.00

Outlet Code : Balmukund Fuel -Lakhisa

JobReport Date : 22 Sep 2017

GSTIN :

Problem Given :

Machine Details

Select	Product	Model	Make	Product
<input type="checkbox"/>	ULP	74624	L&T	ULP
<input type="checkbox"/>	HSD	Z line	L&T	HSD
<input type="checkbox"/>	HSD	MEBIIIHP	Midco Bullet	HSD
<input type="checkbox"/>	HSD	MEBIIIHP	Midco Bullet	HSD
<input type="checkbox"/>	MS	7801	L&T Z line	MS

Spare Amount : 2800.00

Selected Spare(s)

Sl.No	StockAlias	StockName	PartNo	StockRate	StockQty	StockAmt	HSN/SAC	Tax Type	Rate
1	HG004	Hose Pipe 1" (Black Snake)	 	572.00	4.000	2288.00	40093100 (18.00%)	Non Zero	18.00
2	GE0305.	Hose Coupling 25mm (1") B S	16/34	256.00	2.000	512.00	40092200 (18.00%)	Non Zero	18.00

Spare Amount : 2800.00

Spare Discount : Percent Amount

Delivery Charge : Percent Amount

SAC Code : --Select HSNCode--

No. of Labour : 0

Labour Discount : Percent Amount

Total Labour Charges : 0.00

Problem Found :

Value : 0.00

Value : 0.00

Charges type :

Labour Rate : 0.00

Value : 0.00

Total Spare Amount : 2800.00

Spare Discount : 0.00

Delivery Charges : 0.00

Remarks/Description :

Labour Charges : 0.00

Labour Discount : 0.00

Service Quotation



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Quotation Details (Direct)

Quotation No : <input style="width: 90%;" type="text" value="QUO/2016170701"/>	Quotation Date : <input style="width: 90%;" type="text" value="29 Jul 2016"/>	Customer Center : <input style="width: 90%;" type="text" value="Head Office"/>
Employee Code : <input style="width: 90%;" type="text" value="--Select Employee --"/>	Customer Code : <input type="text" value="Replay & Co. (Haldia)"/> * 0.00	Outlet Code : <input style="width: 90%;" type="text" value="--Select Outlet --"/>
Problem Given : <input style="width: 95%;" type="text" value="Repairing of Pump Unit of Volumetric Meter"/>		
GSTIN :		

Selected Spare(s)

Sl. No.	StockAlias	StockName	PageNo	PartNo	StockRate	StockQty	StockAmt	HSN/SAC	Tax Type	Rate
1	L0387	Valve Seal O Ring Retainer	137/7	GM 70003	20.00	2.000	40.00			0.00
2	M0208	Cap Relief Valve	67/22	7032-20	141.00	1.000	141.00			0.00
3	M0209	Adj. Stud	22/68	7032-21	101.00	1.000	101.00	84139190 (28.00%)	Non Zero	28.00
4	M0211	Seal Cap Relief Valve	70/22	7032-23	64.00	1.000	64.00			0.00
5	M0215	Strainer Gasket	75/23	7032-35	26.00	1.000	26.00	40169320 (18.00%)	Non Zero	18.00
6	M0216	Woodraff Key	77/23	7037	29.00	1.000	29.00			0.00
7	M0203	O Ring	62/22	7032-12	24.00	2.000	48.00	40169320 (18.00%)	Non Zero	18.00
8	M0218	Shaft for Assly Rotor & Shaft	78/23	 	308.00	1.000	308.00	84139190 (28.00%)	Non Zero	28.00

[Reset](#)

Page size: 12 items in 2 pages

Spare Amount : 1316.00

Spare Discount : <input type="radio"/> Percent <input checked="" type="radio"/> Amount	Value : 0.00	Spare Discount : 0.00
Delivery Charge : <input type="radio"/> Percent <input checked="" type="radio"/> Amount	Value : 0.00	Delivery Charges : 0.00
No. of Labour : <input type="text" value="1"/>	Labour Rate : 750.00	Labour Charges : 750.00
Labour Discount : <input type="radio"/> Percent <input checked="" type="radio"/> Amount	Value : 0.00	Labour Discount : 0.00
Total Labour Charges : 750.00	Total Spare Amount : 1316.00	
Problem Found : <input type="text" value="Repairing of Pump Unit of Volumetric Meter"/>	Remarks/Description : <input type="text" value="Repairing of Pump Unit of Volumetric Meter"/>	

Store Issue Slip



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Home User Interface Report

Servicing Stock Details

Customer Center : <input type="text" value="Head Office"/>	CC Name : <input type="text" value="Head Office"/>	Issue Slip No : <input type="text" value="221/20-21"/>
Date : <input type="text" value="31 Oct 2020"/>	Customer Code : <input type="text" value="Narayani Sons India Pvt. Ltd"/>	GSTIN :
Outlet Code : <input type="text" value="--Select Outlet --"/>	Outlet Name : <input type="text" value="--Select Outlet --"/>	Employee Code : <input type="text" value="DILIP DAS (TSP034)"/>
Employee Name : <input type="text" value="DILIP DAS (TSP034)"/>	Job No : <input type="text"/>	Customer Name : <input type="text" value="Narayani Sons India Pvt. Ltd"/>

Rate : Normal Customer

Spare(s) Details

Sl. No.	StockAlias	StockName	PageNo	PartNo	Qty	Stock Unit	Rate
1	GE0127	Vent Cap Assly 1 1/2" (40 mm) / 0			0.00	Pcs	147.00
2	Tower Speaker	10W Tower Speaker (Ahuja Make) / 0			0.00	Pcs	1,242.00
3	Copper Cable	2 Core Copper Cable / 0			1.00	Set	960.00
4	Amplifyfire with USB	200W Amplifyfire with USB (Ahuja Make) / 0			0.00	Pcs	11,237.00
5	2KVA SERVO CONTROL VOLTAGE STABILIZER-SINGLE PHASE	2KVA SERVO CONTROL VOLTAGE STABILIZER-SINGLE PHASE / 0			0.00	Pcs	16,949.15
6	GE01105	3BA Screw with Nut			0.00	Pcs	8.00
7	M1850	A P Glass Rubber Beading			-4.00	N/A	35.00
8	L0410	Adaptor Assly / (GP 90023)			-4.00	Pcs	437.00
9	L0485	Adaptor Housing / (GP 60041)			-1.00	Pcs	262.00
10	L0493	Adaptor Nut L&T Pump Unit			-2.00	Pcs	0.00

1834 items in 184 pages

Selected Spare(s)

Sl. No.	StockAlias	StockName	PageNo	PartNo	StockRate	StockQty	Stock Unit	StockAmt	Action
1	L2111	Rev. R H Quantity Wheel (F-6)	488/17	 	770.00	1.000		770.00	✗
2	L2103	Rev. Mid & Left Quantity Wheel (ML-6)	482/17	 	700.00	3.000		2100.00	✗
3	FM 0066	Register Unit for Volumetric Meter		 	14000.00	1.000		14000.00	✗

Total Amount : 16870.00

Service Challan



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Challan Details

Challan No: Bar/2020/09/01 *	Challan Date: 04 Sep 2020	Customer Order No:	
Customer Order Date: 04 Sep 2020	Customer Center: Head Office *	Customer Code: Barsha Basanti Steel	GSTIN: * 0.00
Employee Code: --Select Employee --	Outlet Code: --Select Outlet --	Problem Given:	

Quotation Details

Spare Amount : 14820.00

Selected Spare(s)

Sl. No.	StockAlias	StockName	PageNo	PartNo	StockRate	StockQty	StockAmt	Quotation No.	HSN/SAC	Tax Type	Rate
1	Camera CCTV	Camera (CCTV)		 	14820.00	1.000	14820.00		85258090 (18.00%)	Non Zero	18.00

[Reset](#)

Spare Discount : <input type="radio"/> Percent <input checked="" type="radio"/> Amount	Value : 0.00	Spare Discount : 0.00
Delivery Charge : <input type="radio"/> Percent <input checked="" type="radio"/> Amount	Value : 0.00	Delivery Charges : 0.00
SAC Code : MAINTENANCE OR REPAIR SERV	Charges type : Service Charges	Remarks/Description : towards attending and installation of Camera
No. of Labour : 1	Labour Rate : 3000.00	Labour Charges : 3000.00
Labour Discount : <input type="radio"/> Percent <input checked="" type="radio"/> Amount	Value : 0.00	Labour Discount : 0.00
Total Labour Charges : 3000.00	Total Spare Amount : 14820.00	
Problem Found :		

Service Invoice

Bill Details

Bill Type : <input checked="" type="radio"/> Normal	Sales Account : Sales West Bengal *	Docket No. : 343
Customer Center : Head Office *	Customer Code : Barsha Basanti Steel *	GSTIN :
Invoice Number : TSP3434 *	Bill Date : 15 Jun 2022	Billing Customer : Barsha Basanti Steel *
Billing Address : Gorkhara, Kumarpura, Sonarpur, Kolkata- *	Delivery Address :	Billing GSTIN :
Order Date : 15 Jun 2022	Courier Name : D.T.D.C.	Courier Date : 15 Jun 2022
Order No. :	Employee Code : ADHIR SARDAR (TSP001) *	Port Code :
Shipping Bill Date : 15 Jun 2022	Shipping Bill No :	

TSP2341

Job Details

Select	Sl. No.	JobDate	jobNo	CallNo
<input checked="" type="checkbox"/>	1	15/06/2022	TSP2341	1550

Report Spare(s)

Sl. No.	StockAlias	StockName	PartNo	StockRate	StockQty	StockAmt
1	Tower Speaker	10W Tower Speaker (Ahuja Make)	 	1242.00	4.000	4968.00

Total Spare Amount : 4968.00

Spare Amount : 4968.00	Value : 5.00	Discount : 248.40	Total Spare : 4719.60
Spare Discount : <input checked="" type="radio"/> % <input type="radio"/> Amount	Value : 800.00	Delivery Charge : 800.00	Total Amount : 5519.60
Delivery Charge : <input type="radio"/> % <input checked="" type="radio"/> Amount	Charges type : Spares	Labour Charge : 750.00	
SAC Code : SERVICING/JOB WORK (9988)	Rate : 750.00	Discount : 0.00	Discount : 750.00
Labour Quantity : 1.00	Value : 0.00		Total Amount : 6269.60
Discount : <input type="radio"/> % <input checked="" type="radio"/> Amount			

Service Return

Service Return - Details

Service Return - Entry

Credit Note No.: * TSP/CN/005/17-18 Credit Note Date: 12 Jan 2018
 Customer Ref. No.: * RAJ/00172/17-18 Customer Ref. Date: 07 Sep 2017

Module : Service
 Select : Bill

Search By : ---Select All---

Item Details

Sl. No.	Product Code	StockName	HSN/SAC	HSN/SAC (%)	Unit	Delivery Qty	Return Quantity	Reason for Return	Return Type	Rate	Total Amount	GrandTotal	Action
1				0.00			0.00		select		0.00	0	
2	L0416	Pump Blade	84139190	28.00	Pcs	6.00	0.00		select	110.00	660.00	660	
3	GE0133	Thread Insert 6mm	84139190	28.00	Pcs	4.00	0.00		select	30.00	120.00	120	
4	L0479	Strainer Assly (Inlet Filter) for L&T Sprint (Big)	84139190	28.00	Pcs	1.00	0.00		select	805.00	805.00	805	
5	L03114	O Ring for Cylinder Cover for L&T Sprint	84139190	28.00	Pcs	1.00	0.00		select	25.00	25.00	25	
6	L0490	Relief Valve Assly for L&T Sprint	84814000	18.00	Pcs	1.00	0.00		select	675.00	675.00	675	
7	AP0130	O Ring for Body Cover	84139190	28.00	Pcs	1.00	0.00		select	35.00	35.00	35	

Labour Rate Details

Selected Item Details - Without CreditNote

Total Amount =

Selected Item Labour Details

Sl. No.	Product Code	StockName	HSN/SAC Code	HSN/SAC (%)	Unit	ReturnedQuantity	Rate	NetAmt	GrandTotal	ReasonforReturn	Return Type	New Items
1	GE0133	Thread Insert 6mm	84139190	28.00	Pcs	4.00	30.00	120.00	120.00		Service Return	Thread Insert 6r
2	L0479	Strainer Assly (Inlet Filter) for L&T Sprint (Big)	84139190	28.00	Pcs	1.00	805.00	805.00	805.00		Service Return	Strainer Assly (Inlet Filter) for L&T S (Big)
3	L03114	O Ring for Cylinder Cover for L&T Sprint	84139190	28.00	Pcs	1.00	25.00	25.00	25.00		Service Return	O Ring for Cylind Cover for L&T S
4	L0490	Relief Valve Assly for	84814000	18.00	Pcs	1.00	675.00	675.00	675.00		Service Return	Relief Valve Assl

Report Outlet Details



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Home User Interface **Report**

Outlet Details Report

Customer : Aplab Limited-Kolkata Outlet Name : Police Petrol Pump

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2, Kumarpara Road
PO - Rajpur
Kolkata-700149, 1
Ph No. :+91-33-24779320 , Fax No. :+91-33-24778866 , Email Id :support@southpointindia.co.in

Outlet Details

Customer Center	Out Name	Address	Phone No	Contact Person's Mobile No.	Type	Product	Model	SI No	Make	Out Remarks
1) Aplab Limited-Kolkata	Police Petrol Pump	UttarDinajpur	9475718605		Retail	HSD	GS 75624	HW 1074	L&T	

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Service Challan



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Date: Customer Name: Challan No:

[Original](#) [Copy](#)

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(An ISO 9001 : 2008 Certified Company)
2, Kumarpara Road
PO :Rajpur
Kolkata-700149
Ph.No.:+91-33-24779320,Fax No.,Email :support@southpointindia.co.in

Delivery Challan

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 DUPLICATE
 TRIPLICATE
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Challan No. : Bar/2020/09/01	Atten :
Challan date : 04 Sep 2020	Mobile :
Customer Order No :	No :
Customer Order Date : 04 Sep 2020	To:
Buyer's GSTIN/Unique ID :	Barsha Basanti Steel
Buyer's tel. No :	Gorkhara, Kumarpara,
Our Vendor Code :	Sonarpur,Kolkata-700150
	Cell No.: 9830645078
	Delivery Address:
	Gorkhara, Kumarpara,
	Sonarpur,Kolkata-700150
	Cell No.: 9830645078
	Email :

Charges Type	HSN/SAC	No of Service	Rate	Total Amount	Remarks
Service Charges	9987	1	3000.00	3000.00	towards attending and installation of Camera (CCTV) Complete Set.

SPARE DETAILS

Sl.No	Description	Part No	HSN	Quantity	Unit	Rate	Amount
1	Camera (CCTV)		85258090	1.000	Set	14820.00	14820.00

Description	Amount
Spare Amount	14820.00
Service Charges (9987)	3000.00

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Job Report



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Date From : 01 Apr 2022

Job Report No : -- Select JobReport --

Customer : -- All Customer --

Date To : 04 Jul 2022

Outlet : -- All Outlet --

Employee : -- All Employee --

Show

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Bhagat Bhavan,
Chandmari Road,
Patna-800020
Ph.No.-0612-2367316,Fax No:,Email :ranjansouthpoint@yahoo.com

Job Report

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Date : 08 Jan 2018 Customer : IOCL-Patna-Consumer
 Job Report No : 16927 Customer GSTIN/Unique ID : 10AAACH1681G1Z4
 OutLet : Soma Enterprise Ltd Employee :

Charges Type	HSN/SAC	No of Service	Rate	Total Amount	Problem	Remarks
Service Charges	9987	1	2000.00	2000.00		Towards attending checking and Repairing of Register Unit for HSD Gilbarco Pump

MACHINE DETAILS

Model	SI No.	Make	Product
GS 46001	1012P1765	Gilbarco	HSD

SPARE DETAILS

Spare	Part No.	HSN/SAC	Qty	Unit	Stock Rate	Total								
<table border="1" style="width: 100%; border-collapse: collapse; font-size: 0.7em;"> <thead> <tr> <th>Description</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Service Charges (9987)</td> <td>2000.00</td> </tr> <tr> <td>Total Service Charges</td> <td>2000.00</td> </tr> <tr> <td>Total</td> <td>2000.00</td> </tr> </tbody> </table>							Description	Amount	Service Charges (9987)	2000.00	Total Service Charges	2000.00	Total	2000.00
Description	Amount													
Service Charges (9987)	2000.00													
Total Service Charges	2000.00													
Total	2000.00													

Two Thousand
Grand Total: 2000.00

Our GSTIN/Unique ID : 10AACFT2070P1Z9
 Mat. Despatched through :

E & O.E

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Service Quotation



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Home User Interface Report

Date: 06 Aug 2019 Customer Name: BPCL-Kolkata Bill No: QUO/08/048/19-20

Without Roundoff Roundoff

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TAX INVOICE

ORIGINAL DUPLICATE TRIPLICATE COPY

WB18D0003071

<p>Invoice No : QUO/08/048/19-20 Invoice Date : 06 Aug 2019 Our Vendor Code : 30864#</p> <p>Buyer's Tel No : Buyer's Pan No : AAACB2902M Buyer's GSTIN/Unique ID : 19AAACB2902M1ZQ Your Ord No :</p> <p>Date : 06 Aug 2019 Delivery Address :</p>	<p>To Bharat Petroleum Corporation Ltd. BPCL Office Complex, Business Process Excellence Centre (BPEC) Plot No - 6, Sector - 2, Behind CIDCO Garden Khargur, Navi Mumbai - 410210 GST NO : 27AAACB2902M1ZT</p> <p>Work Done Under : Bharat Petroleum Corporation Ltd. BPCL Office Complex, Business Process Excellence Centre (BPEC) Plot No - 6, Sector - 2, Behind CIDCO Garden Khargur, Navi Mumbai - 410210 GST NO : 27AAACB2902M1ZT</p>
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SL No.	Description	HSN	Part No	Qty	Unit	Rate(Each)	Spare	Labour
CTC Khidderpur , Khidderpur								
Challan No : 57941 Date :03 Jun 2019								
Towards attending checking and Repairing of Pump Unit for MEB								
Supply of :								
1	Assly Strainer	90261010	7032-27	1.00000	Pcs	308.00	308.00	
2	Motor Pulley H/D 4 1/2"	84251120	7039	1.00000	Pcs	195.00	195.00	
3	Woodruff Key		1059	1.00000	Pcs	30.00	30.00	
4	O Ring	40169320	7032-12	1.00000	Pcs	30.00	30.00	

Description	Amount
Total Spare Amount	563.00
Sub Total	563.00
Add Service Charges	1200.00

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